



MEDIA RELEASE

2 April 2003

Dear Customers and Partners,

Precautionary Measures Taken by Suntec Singapore in Relation to Severe Acute Respiratory Syndrome (SARS)

In the midst of the SARS situation here, while assisting our clients to proceed with business activities as usual, Suntec Singapore understands the possible concerns that some of our clients might have. We would like to share with you the precautionary measures that we have taken so far in relation to SARS.

Maintaining close contact with the Ministry of Health (MOH), we are following closely the advice provided by the Ministry on the precautionary measures to take to ensure that Suntec Singapore remains a safe and reliable venue.

As the same time, we have taken extra measures beyond the recommended control measures. Some these additional measures are:

- Increased cleaning and disinfecting of public areas like cabs, lift buttons, escalator handrails, door handles/push plates and toilets
- Increasing the fresh air supply into the venue by purging the air daily.
- Daily checking and monitoring of Air Handling Units (AHUs) and Fan Coil Units (FCU) in our buildings' central air-conditioning system.
- We have appointed a certified applicator to apply an anti-microbial treatment to all filters and cooling fans at the Air Handling Units and Fan Coils of the central air-conditioning system. This is aimed at improving the indoor air quality to prevent growth of mold, mildew and other micro-organisms.
- Our employees are regularly updated on MOH precautionary guidelines and we are monitoring their state of health closely, while working with our company doctors.



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If you have any queries, please feel free to contact Ms Sueanne Mocktar-Ng,
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Yours sincerely,
Warren J. Buckley
Chief Executive Officer